

HUNT MEMORIAL HOSPITAL DISTRICT
BOARD OF DIRECTORS

December 21, 2021

The Hunt Memorial Hospital District Board of Directors conducted a meeting on Tuesday, December 21, 2021 at 5:34 p.m. at Hunt Regional Medical Center, sixth floor Homer Horton, Jr. Boardroom, 4215 Joe Ramsey Blvd., E., Greenville, Texas.

Dr. Pierce, Chairman, called the meeting to order.

ROLL CALL:

Mrs. Sarah Alderman
Mrs. Deborah Clack
Mrs. Leslie Killgore
Mr. John C. Nelson, Jr.
Mrs. Janet Peek
Dr. Scott Pierce
Mr. Michael Taylor
Mrs. Julia Wensel

comprising a quorum of the Board; also,

Mr. Lee Boles, President/CEO
Mr. Reese Hurley, MSN-Adm., RN, Vice President/CNO
Mr. John Heatherly, Vice President Operations/Support Services
Robert Deuell, MD, Vice President Medical Staff Affairs
Mr. Stuart O'Neil, General Counsel
Mr. Tim Roberts, Robins & Morton
Mr. Richard Carter, Consultant
Mr. Jeffrey Constantino, Facilities Management Director
Mr. Pete Harrell, Assistant Facilities Management Director
Ms. Lisa Hill, Foundation Development Marketing Communications Director
Ms. Katie McKenna, Assistant Director Hunt Regional Healthcare Foundation
Ms. Jamie Morgan, Accountant
Ms. Mary Pattberg, Decision Support Director
Mr. Billy Robinson, Materials Management Director
Mr. Joe Lum, Interested Citizen

**Medical Staff
Report**

Dr. Deuell reported COVID admissions are slightly increasing and the two new general surgeons are doing well. Recruiting continues for a second GI physician and a Family Practice physician.

**Approval of
Minutes**

Mrs. Wensel moved, seconded by Mr. Nelson, to approve the November 23, 2021 minutes as presented. The motion carried unanimously.

requests to change staff category at time of reappointment, and resignations for the Hunt Regional Medical Center Medical Staff and the Allied Health Professional Staff upon recommendation of the Board Credentials Review Committee.

To approve the amendments to the Hunt Memorial Hospital District Information Management Plan for 2022-2025 upon recommendation of the Executive Compliance Committee.

To approve the annual review of the Hunt Memorial Hospital District Investment Plan upon recommendation of the Finance/Budget Committee.

To approve the amended Hunt Regional Medical Staff Organization with Dr. William Winn as Medical Director of Home Health and Dr. Mark Goss as Medical Director of Wound Care upon recommendation of the Medical Executive Committee.

To approve the change orders on Hunt Regional Medical Center Expansion Project upon recommendation of the Finance/Budget Committee.

ACTION ITEMS

**Royse
City
Easement**

The agenda item, "Royse City Easement" may be considered following the Executive Session.

**Financial
Statements**

Ms. Morgan presented the November financial statements and statistical data. Following the review, Mr. Taylor moved, seconded by Mrs. Peek, to accept the November 2021 financial statements, subject to audit. The motion carried unanimously.

**Dashboard
Modifications**

Mr. Boles presented the following proposed modifications to the dashboard: the average length of stay from 4.1 to the budgeted 4.5; market share target of 54% to 58%; all customer service metrics set at the 50th percentile with the addition of "Communications with Physicians" to the dashboard, and Turnover % from 14% to 16.5%. Following the review, Mrs. Alderman moved, seconded by Mrs. Clack, to approve the performance measures as presented. The motion carried unanimously.

DISCUSSION ITEMS

**Strategic
Initiatives**

Strategic initiatives will be discussed in Executive Session.

**Chairman's
Report**

Dr. Pierce reported he will be requesting several presentations next month with Mr. Boles.

**Open
Imaging
Presentation**

Mr. Potter reported Hunt Regional Open Imaging in Greenville was established in 2011 as a joint venture between the Hospital District and Red River Valley Radiology and Hunt Regional Open Imaging in Rockwall was established in 2012. The joint venture ownership is 51% Hunt Regional and 49% Red River Valley Radiology. The board structure has six seats, three from Hunt Regional and three from Red River Valley Radiology. He reviewed facility locations, patient reviews, a three-year comparison of patient volumes for each location and a financial overview from 2013 through 2021. Hours of operation in Greenville is 8:00 a.m to 5:00 p.m. and the hours in Rockwall have been expanded to 7 a.m. to 9 p.m. Following the overview, the Board thanked him for the report.

**Physician
Recruitment**

Mr. Boles discussed physician recruitment, noting GI is a slow process and the one physician being considered had some licensure issues. We are in the early stages of recruiting additional Family Practice physicians. Meagan McKenna, M.D. will be completing her residency next year and will be visiting our hospital the first of the year. The hospital has discontinued the active Vascular Surgery search with Dr. Duran and Dr. Tawfik establishing an office in Greenville and taking twenty days of call, and he is working with them to cover the remaining ten days of vascular surgery call.

**Operation
Presentation**

Mr. Hurley reported Hunt Regional Medical Center currently has 103 medical/surgical (ICU, CVU, Tele East, 4West and TeleWest) beds with no overflow beds. COVID admissions have been between 8-13 patients over the past 1½ months and it is being projected there will be another COVID surge. With our current services and the addition of several new physician providers, we are running slightly above our capacity thus Day Surgery is being kept open to care for the patient overflow. Staffing was discussed and Human Resources is assisting with recruitment and retention strategies. Bed space post expansion will provide 10 LDRP, 14 for post partum, 18 NICU, 2 family sleep rooms, and 2 clinic rooms which should accommodate the 1400 deliveries, however the OB physicians are requesting to have five overflow beds on the fifth floor. Consideration is being given to converting the fifth floor post partum space (11 beds) to a 21 bed medical/surgical floor which will provide a total of 187 beds to our current 155 beds. Once the expansion project is complete, costs to update the fifth floor to 21 beds will need to be presented to the Board for consideration. With expected increases in our surgical volume due to new surgical providers, it was recommended to consider finishing out the shell space in the OR while Robins & Morton are here and it was reported this will be reviewed within the next six months. Following discussion, the Board thanked Mr. Hurley for his report.

**President/CEO
Report**

Mr. Boles reported the following:

A conditional offer has been made to James Robertson for the Chief Financial Officer position.

Tomorrow there will be an emergency unplanned downtime to upgrade our virtual environment due to a known Log4j vulnerability as we have this software in several places in the hospital. The zero client machines and remote access will be affected beginning at 9:00 a.m. The first pool will be the clinical staff to take about one hour and the remaining pools will follow. The PCs and laptops will be operational.

In February, Meditech will be converted to the Cloud in preparation of the March core outage.

The May 7, 2022 election calendar is included in the board packets and the order for the May 7, 2022 election will be presented during the January meeting for approval.

**Quality
Performance
Report**

There was no report.

**Customer
Service
Report**

Mr. Potter presented the HCAHPS results for 2021, our Online Reputation positive comments through Google went from 52.63% in 2019, to 72.27% in 2020 and 76.63% to date for 2021. He reported a Patient Ambassador from Environmental Services now rounds on patients every day and the cleanliness scores went from 67.6 (26th percentile) in January through May 2021 to 74.2 (58th percentile) in June through November 2021. He reported the Patient Ambassador position will be expanded to include rounding on patients regarding food services. The Volunteer Program is back at Hunt Regional Medical Center and the volunteers will be more proactive when assisting our visitors and patients. In November, the staff provided over 500 Thanksgiving boxes with ICU receiving the "Top Dog" award for donating over 100 boxes. Following the presentation, the report was accepted.

**Compliance
Report**

There was no report.

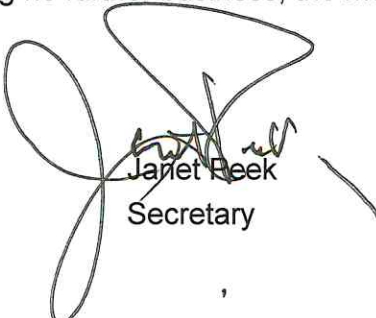
**Executive
Session**

An Executive Session was held under Texas Government Code §551.071 and §551.072. Following the Executive Session, there was no action taken.

Dr. Pierce wished everyone a "Merry Christmas and Happy New Year".

Adjournment

There being no further business, the meeting adjourned at 7:07 p.m.


Janet Reek
Secretary